

Order No. 15/2025

of the Director of the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp (1941–1944) with its registered office in Wólka Okrąglik

of 18 December 2025
on the introduction of the Visiting Regulations
of the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp
(1941–1944)

Pursuant to § 9 section 2 point 1 of the Statute of the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp (1941–1944), I hereby order as follows:

§ 1

1. The Visiting Regulations of the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp (1941–1944) are hereby established in the wording set out in the Annex to this Order.
2. Order No. 8/2023 of the Director of the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp (1941–1944), with its registered office in Wólka Okrąglik, dated 14 September 2023, on the introduction of the Visiting Regulations of the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp (1941–1944), shall cease to have effect.

§ 2

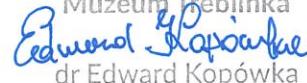
The content of this Order shall be made publicly available in the Public Information Bulletin (BIP), on the Museum's website, and on the information notice board.

§ 3

The implementation of this Order is entrusted to the Deputy Director for Administrative and Technical Affairs of the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp (1941–1944).

§ 4

This Order shall enter into force on 1 January 2026.

Dyrektor
Muzeum Treblinka

dr Edward Kopówka

VISITING REGULATIONS

**Treblinka Museum. The German Nazi Extermination
Camp and the Labour Camp (1941–1944) with its
registered office in Wólka Okrąglak**

December 2025



Chapter 1

General Provisions

§ 1

1. These Regulations define the rules for visiting the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp (1941–1944), hereinafter referred to as the “Museum”.
2. Visiting the sites of the former camps is recommended for persons aged 14 and over. Persons under the age of 14 may remain on the Museum premises only under the supervision of an adult guardian or teacher.
3. Admission to the Museum is free of charge.
4. Visitors are charged a fee of PLN 10 per person for the use of the car park and toilets. This fee does not constitute an admission ticket to the Museum and is not subject to exemption unless provided for in separate orders of the Director of the Museum. No fees are charged on Mondays.
5. The Museum is open to visitors from Monday to Sunday:
 - a) in the winter season, from 1 November to 31 March:
 - Museum grounds: 8:00 a.m. – 4:00 p.m.,
 - permanent exhibition and temporary exhibitions: 8:00 a.m. – 5:30 p.m.;
 - b) in the summer season, from 1 April to 31 October:
 - Museum grounds: 9:00 a.m. – 6:30 p.m.,
 - permanent exhibition and temporary exhibitions: 9:00 a.m. – 6:30 p.m.
6. The Museum is closed on Easter Holidays (movable dates), Christmas Eve (24 December), Christmas Day (25–26 December) and New Year's Day (1 January). The Museum reserves the right to close on certain public holidays and other holiday-adjacent days designated by the Director of the Museum.
7. Visitors must leave the Museum grounds no later than:
 - a) 4:00 p.m. during the winter season (1 November – 31 March),
 - b) 6:30 p.m. during the summer season (1 April – 31 October).
8. Entering the Museum grounds outside opening hours is prohibited.
9. Detailed information on the Museum's opening hours, as well as the opening hours of permanent and temporary exhibitions, is available at the museum information desk and on the Museum's website.
10. The Museum does not operate a cloakroom or luggage storage. The Museum is not responsible for items left unattended on its premises, subject to generally applicable provisions of law.
11. The Museum car park is unguarded. The Museum bears no responsibility for vehicles parked on its premises or for items left inside them, except in cases provided for by law.
12. Groups and individual visitors may tour the former camp grounds independently or with a guide (their own or one booked through the Museum). Museum guides must be booked in advance by telephone or email at least 14 days prior to the visit.
13. The fee for guided tours for groups of 1 to 35 persons is:
 - a) PLN 50 gross per commenced hour for tours in Polish,
 - b) PLN 80 gross per commenced hour for tours in English.



For settlement purposes, the guiding time is rounded up to full hours. The approximate duration of a visit is up to 3 hours. The fee for a guide booked through the Museum includes the fee for the use of the car park and toilets.

14. Organised groups involving minors are required to remain under the supervision of teachers or other adult guardians appointed by the group organiser throughout their stay on the Museum premises. Guardians are obliged to familiarise participants with these Regulations and to ensure their compliance. It is recommended that there be at least one guardian per 15 minors.
15. Persons with disabilities may report their need for support in accessing exhibitions to Museum staff. Information on architectural accessibility and the offer for persons with disabilities is available on the Museum's website and at the museum information desk.
16. The Museum issues receipts and invoices in accordance with applicable legal regulations.

Chapter 2

Rules of Conduct

§ 2

1. Visitors must behave with dignity and respect appropriate to the character of a memorial site and wear appropriate attire. The Museum may refuse entry or require persons to leave the premises if their attire or behaviour grossly violates the dignity of the site.
2. During the visit, visitors must follow the instructions and recommendations of Museum staff and persons authorised by the Museum to supervise order.
3. Littering, noisy behaviour, or any conduct that disturbs the peace and the ability of other visitors to reflect is prohibited on the Museum premises.
4. Eating ice cream on exhibition premises and during the viewing of exhibitions is prohibited. Consumption of meals is permitted only in designated areas.
5. Collecting mushrooms in the forested areas belonging to the Museum is strictly prohibited.
6. Touching exhibits, leaning on display cases, exhibition elements or technical equipment is prohibited.
7. Any interference with memorial elements and post-camp remains (in particular performing unauthorised cleaning, renovation or conservation works, or altering the shape or form of memorial elements) without prior consent of the Museum is prohibited.
8. Bringing dogs onto the Museum premises is prohibited, except for guide dogs and assistance dogs for persons with disabilities. The owner or handler of an assistance dog is required to carry appropriate documentation confirming the dog's status, if required by law.
9. Horse riding on the Museum premises is prohibited.
10. Leaving advertising or informational materials on the Museum premises without prior consent of the Museum is prohibited.



11. Smoking tobacco, using tobacco products including electronic cigarettes, consuming alcohol, or using narcotic drugs or psychotropic substances on the Museum premises is prohibited.
12. Visitors may light candles only in designated areas, in accordance with fire safety regulations and safety rules.
13. Visitors may pay tribute to the victims of the camps by laying flowers or stones at memorial sites, provided this does not infringe existing forms of commemoration or rules of order.
14. The unauthorised installation of additional memorial forms (e.g. crosses, plaques, structures, permanent installations) without prior consent of the Director of the Museum is prohibited.
15. Visitors are prohibited from independently removing found objects; in the event of discovering any objects, Museum staff must be notified immediately.
16. Photography and filming on the Museum premises for personal and non-commercial purposes, in particular private and educational purposes, is permitted, provided that the dignity of the site is respected and the visit of other persons is not disrupted.
17. The use of photographs or recordings made on the Museum premises for commercial, media or promotional purposes requires prior written consent of the Director of the Museum and payment of a fee of PLN 150 gross for each commenced hour of preparation and access to collections for photography or filming.
18. Flights of unmanned aerial vehicles (drones) on the Museum premises are permitted only with prior consent of the Director of the Museum, upon presentation of documents required by law and in compliance with all applicable aviation regulations.
19. The Museum premises are protected and monitored by a CCTV system. The controller of personal data processed in connection with monitoring is the Treblinka Museum. The German Nazi Extermination Camp and the Labour Camp (1941–1944). CCTV recordings are processed for the purpose of ensuring the safety of persons and property, based on the legitimate interest of the data controller. Detailed information on personal data processing is available in the information clause on the Museum's website and at the information desk.
20. Museum employees, in particular security guards, acting under powers arising from the Act of 22 August 1997 on the protection of persons and property and other applicable legal provisions, are entitled to intervene, refuse entry or require persons to leave the Museum premises if they violate these Regulations, behave aggressively, are under the influence of alcohol or intoxicants, or otherwise pose a threat to persons, property or the dignity of the site.
21. Visitors are liable for damage caused on the Museum premises through their fault, in particular damage to exhibits, memorial elements, infrastructure and equipment.
22. Guardians (including teachers) are liable for damage caused by children and other persons under their supervision, including members of organised groups.
23. The Museum is not liable for damage resulting from violation of these Regulations or failure to comply with instructions of Museum staff, subject to mandatory provisions of Polish law.
24. In the event of an evacuation announcement or other safety communications issued by Museum staff, visitors are obliged to immediately comply with the instructions given and leave the premises in the manner indicated.



Chapter 3

Final Provisions

§ 3

1. These Regulations are available in the Public Information Bulletin, on the Museum's website and at the Museum's information desk.
2. Failure by visitors to comply with these Regulations constitutes grounds for requiring them to leave the Museum premises. In such cases, fees paid for services provided by the Museum shall not be refunded if the violation occurred through the visitor's fault.
3. The Museum reserves the right to amend these Regulations. The amended Regulations shall be made publicly available in the Public Information Bulletin, on the Museum's website and at the information desk, and shall enter into force on the date of publication, unless a different effective date is specified in the Regulations.
4. Comments, complaints and suggestions regarding the Museum's activities and visitor services may be submitted at the Museum's information desk, by telephone at **+48 25 781 16 58**, or by email at: sekretariat@muzeumtreblinka.eu. Submissions are accepted during the Museum's opening hours.
5. Matters not regulated by these Regulations shall be governed by generally applicable provisions of law.

Dyrektor
Muzeum Treblinka

dr Edward Kopówka